

Vision, Mission and Quality, Health, Safety and Environment Objectives

Vision

Our vision is to be the market leader and preferred supplier across our core product and service offerings.

Mission

At Specialist Services, our mission is to sustainably engineer, manufacture and deliver products and services that add value to our customers and protect life, assets and the environment.

Quality Objectives

- Maintain a Customer Loyalty Score of 80% or more through to 31st March 2021.
- 100% on time manufacture and delivery of all projects at or better than budgeted cost.
- Reduce the number of incidents of rework against last year by 25% by 31st March 2021.
- Reduce the number of punch points raised in the year ahead during the inspections per 100,000 man-hours by 25% against last year by 31st March 2021.

Health & Safety Objectives

- Maintain the Total Recordable Case Frequency Rate at zero until 31st March 2021.
- Maintain the Loss Time Injury Frequency Rate at zero until 31st March 2021.

Environment Objectives

- Reduce the annual per capita consumption of water against last year by 5% by 31st March 2021.
- Reduce the consumption of electricity per 100 million AED revenue by 5% by 31st March 2021.
- Reduce the consumption of paper per 100 million AED revenue by 5% by 31st March 2021.
- Reduce the generation of plastic waste per 100 million AED revenue by 5% by 31st March 2021.
- Reduce the generation of cable, steel and aluminium scrap per 100 million AED revenue by 5% by 31st March 2021.



Ian Rogers

Chief Executive Officer

Specialist Services Holdings Ltd.

Specialist Services LLC

2nd April 2020

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